PATIENT COMMUNICATION ON MYOPIA MANAGEMENT

For Sunix

Create the newsletter

1. Select Maintenance \rightarrow Letter Templates - Newsletter



 Select New Newsletter → enter letter name e.g. Myopia management and select OK A word document will open in a new window for editing.

Newsletter	
	New Newsletter
	Modify Newsetter
Letter Name	Delete Newsletter
QK Cancel	Cancel
<u>Tr</u>	
	-

3. Edit letter using our suggested templates. Save and close window.



4. Select Patient \rightarrow Create Newsletter List



5. Right click in *Letter Name* field and select name of newsletter you have just created on the list → Enter filter criteria to create EDM recipient list → select OK
E.g. The criteria below capture patients between the ages of 3 and 18, with myopia between -0.50 to -10.00D whose last visit is specified in the dates below and has an email address on file:

Create Newsletter L									
Letter Name	MYOPIA MANAI	GEMEN	T.DOC	* req	uired for printing	/emailir	ig letters		
Occupation							Last O	ptom	
Hobby							Doctor	(GP)	
Health Fund				🗖 Al	l funds except se	elected	ones	Sex	
Suburb							Post	code	
Date of Birth	13/01/2002	from			13/01/2016	to			
First Consult	11	from			11	to			
Last Consult	01/01/2015	from			13/01/2019	to			
Spec Collected	11	from			11	to			
CL Collected	11	from			11	to			
CL Replenish	11	from			11	to			
Date	11	from			11	to			
Patient History		Ł		Ł		Ł		£	
Patient Code		£		£		÷		£	
Spec Lens Code]	Frame Group]	Frame	e Brand			
CL Code		1	Spending O	ver \$					
Sphere From		e.g.	-4.00	to		e.g.	+4.00		
Cyl From	-0.50	e.g.	-2.00	to	-10.00	e.g.	0.00		
	nts with Spec rec ats with Incorrect		with CL records	from	11	to	11]	ОК
V Only Include F			-		Create a new	Newsle	etter List		
	ients with EMail A				Add to existing				Cancel

6. A list of patients will be generated to receive the newsletter, from which the newsletters can be printed and posted or emailed.

Printing the newsletter for posting

1. Select Patient \rightarrow Print Newsletter

atient	Dispensing	Financial	Inventory	Maintenance	
Oper	Patient File			CTRL+O	
	Patient				
New	Patient - Sam	e Address			
Арро	intments for t	this Patient			
Billin	g/Payment				
Chec	k Billing & Ba	lance of Thi	s Patient		
Cons	ultation detail	s			
<u>K</u> Rea	iding				
Spect	tacle details				
Thera	peutic Prescri	ption			
Patie	nt Overview				
Trans	fer this patien	t's record to	o a different	patient	
Stand	lard Letter				
To De	o List				
Patie	nt History				
Patie	nt Code				
Recal	ll History				
Recal	II Summary				
Creat	e Recall List				
Edit F	Recall List				
Print	Recall List				
Print	Recall Letters				
Print	Recall Labels				
News	letter Summa	ry			
Creat	e Newsletter l	.ist			
Edit I	Newsletter List				
Drint	Neucletter Lie	-			
Print	Newsletter				
Print	Newsletter La	pels			
Сору	Patient Addre	ess & Home	Phone No		
Paste	Patient Addre	ess & Home	Phone No		

2. The number of patients generated previously on the newsletter list will be shown. Select *OK* to print.

💁 Print Newsletter - data\vNewslet	×
No of Ne w sletter to Print	1
Report Destination	 ○ To <u>S</u>creen ● To <u>P</u>rinter
	O To Printer with Prompt

3. Select *Print Newsletter Labels* for address labels to place on envelopes.

Emailing the newsletter

1. Click on EMail and enter email subject in Email Message Heading → select Send EMail

Printed	Letter		Surname	Given Name	Title	Known As
No	Myopia Mar	ia 45970	Kwok	Julia	Miss	
Send EMail						
No of E	mails to Send:	5	Most ISP v	will not allow sending	large numb	er ot emails
mail Mess	age Heading :	Importan	t information r	egarding your child's (evecare	
				- <u>,</u> , , , , , , , , , , , , , , , , , ,	.,	
HTML F	ile (Optional) :					
		The optio	nal HTML file	will replace the News	letter	
Attachme	nt (Optional) :					
	EMail Name :	Your opt	ometrist			
		roar opt	omotinet			
E	Mail Address :	youropto	metrist@gmail.	com		
ç	MTP Server :	smtp.gm	ail com			
		omp.gm				

 Select Email→ enter details in Email Message Heading → select Send Email There is an option to attach extra information in the Attachment field if you wish to attach The Australian and New Zealand child Myopia Report downloadable from www.childmyopia.com

💁 Send EMail		×
No of Emails to Send:	50 Most ISP will not allow sending large number of emails	
Email Message Heading :	Important developments in the vision care of children	
HTML File (Optional) :		
	The optional HTML file will replace the Newsletter	
Attachment (Optional) :		
EMail Name :	Your optometrist	
EMail Address :	youroptometrist@gmail.com	
SMTP Server :	smtp.gmail.com	
	Send EMail	

3. The column under *Printed* will indicate when email has been sent.

			1		
Printed	Letter	Pat Ref Surname	Given Name	Title	Known As

Suggested Templates

1. For parents of myopic children not currently undertaking myopia management

Dear parents of [name of child]

As you are aware, [name of child] is short-sighted (myopic) meaning objects further away are blurred. In recent years there has been a significant amount of research into myopia in response to a rapid increase in the number of children affected both here and overseas. This increase seems to be driven by modern lifestyles which have seen a decline in the time children spend outdoors, for example.

This is a concern because short-sighted eyes are more at risk of developing certain serious conditions and the risk increases with the level of myopia. This is why we want to ensure any myopia, which tends to increase while children are growing, is kept to the lowest possible level. Delaying the onset should also be useful in this regard.

We now have several ways in which we can reduce the rate of increase of myopia using specially designed contact lenses and glasses. It is increasingly the view of the eyecare professions that most myopic children should be undertaking a suitable form of myopia management while those at risk of becoming myopic are assessed and given advice to delay or prevent the onset.

Consequently, I recommend that [name of child] have their eyes tested again to see if their myopia can be managed more effectively.

Should you wish to learn more I suggest you visit these reputable websites and of course you are welcome to contact my colleagues or me with any questions: <u>www.mykidsvision.org</u>, <u>www.childmyopia.com</u>

Yours sincerely [Optometrist]

2. For parents of children without a correction

Dear parents of [name of child]

As you are aware, when we tested [name of child] we pleasingly found no need for vision correction and hopefully this will remain the case. However, I want to make all parents aware of some important developments in the vision care of children.

In recent years there has been a significant amount of research into short-sightedness (myopia) the focusing error that causes objects further away to appear blurred. This is in response to a rapid increase in the number of children affected by myopia both here and overseas. This increase seems to be driven by modern lifestyles which have seen a decline in the time children spend outdoors, for example.

This is a concern because short-sighted eyes are more at risk of developing certain serious conditions and the risk increases with the level of myopia. This is why we want to ensure any myopia, which tends to increase while children are growing, is kept to the lowest possible level. Delaying the onset should also be useful in this regard.

We now have several ways in which we can reduce the rate of increase of myopia using specially designed contact lenses and glasses. It is increasingly the view of eyecare professionals that most myopic children should be undertaking a suitable form of myopia management while those at risk of becoming myopic are assessed and given advice to delay or prevent the onset.

Although [name of child] presently has no current need for vision correction, I recommend they have their eyes tested at regular intervals. This will allow us to look for any signs their eyes are changing and, if necessary, act at the earliest possible time to minimise the risk of becoming significantly myopic.

Should you wish to learn more I suggest you visit these reputable websites and of course you are welcome to contact my colleagues or me with any questions: <u>www.mykidsvision.org</u>, <u>www.childmyopia.com</u>

Yours sincerely

[Optometrist]

3. For adult patients who may or may not have kids/grandkids etc.

Dear [name of adult patient]

I want to make all of our patients aware of some important developments in the vision care of children.

In recent years there has been a significant amount of research into short-sightedness (myopia) the focusing error that causes objects further away to appear blurred. This is in response to a rapid increase in the number of children affected by myopia both here and overseas. This increase seems to be driven by modern lifestyles which have seen a decline in the time children spend outdoors, for example.

This is a concern because short-sighted eyes are more at risk of developing certain serious conditions and the risk increases with the level of myopia. This is why we want to ensure any myopia, which tends to increase while children are growing, is kept to the lowest possible level. Delaying the onset should also be useful in this regard.

We now have several ways in which we can reduce the rate of increase of myopia using specially designed contact lenses and glasses. It is increasingly the view of eyecare professionals that most myopic children should be undertaking a suitable form of myopia management while those at risk of becoming myopic are assessed and given advice to delay or prevent the onset.

Hence, we recommend that all children have their eyes tested at regular intervals from the time they start school if not before. This will allow us to look for any signs their eyes are changing and, if necessary, act at the earliest possible time to minimise the risk of becoming significantly myopic.

Should you wish to learn more I suggest you visit these reputable websites and of course you are welcome to contact my colleagues or me with any questions: <u>www.mykidsvision.org</u>, <u>www.childmyopia.com</u>

Yours sincerely

[Optometrist]